

The Heritage Way for Dealers

The Custom Process, From Discovery to Delivery

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PLAN PROJECT

- Call or email to quote custom project
- Determine on-site or delivery
- Approve final custom project quote
- Begin lead time

2.



- Order custom drawings
- Customer approves custom drawings
- Receive your official Sales Order
- Dealer gets permit approval if necessary
- Lead time adjusted as necessary

3.



 Identify delivery date and location





- Confirm scheduled delivery and install
- Conduct quality assurance
- Payment due according to terms